

Release of Liability:

CLIENT agrees to release and hold harmless Lifeline Voice and Data from any and all liability associated with the performance of service or the provision of parts, and acknowledges also that Lifeline Voice and Data offers no explicit or implied warranty or guarantee on services performed or parts provided, other than the manufacturer's warranty.

Further:

1. CLIENT acknowledges that due to the nature of the services being performed, there is potential risk of damage or loss including, but not limited to, damage to CLIENT's home, office, computer hardware, cabling, hubs, routers, switches, peripherals, accessories, and furniture, as well as potential risk of damage, corruption, or loss of computer software, applications, data, and data storage media.
2. CLIENT agrees to release and hold harmless Lifeline Voice and Data from all liability for damage or loss as well as any incidental or consequential material or financial damage or loss that may result from the actions of.
3. CLIENT grants Lifeline Voice and Data access and permission to physically disassemble any and all computer systems, components, networks, cabling, hubs, routers, switches, peripherals, and accessories.
4. CLIENT grants Lifeline Voice and Data access, security rights, and permission to open, view, modify, edit, delete, or otherwise manipulate CLIENT's computer software, applications, data, and data storage media including, but not limited to, the computer Operating System, word processing, spreadsheets, databases, workflow, graphics, audio, video, system drivers and libraries, and any other type of software or data that may be contained on CLIENT's computer system or network.
5. CLIENT grants Lifeline Voice and Data permission to physically access CLIENT's home or office property where CLIENT's computer system and/or network resides.
6. CLIENT grants Lifeline Voice and Data permission to perform modification to CLIENT's home or office property for the purpose of installing or troubleshooting computer and/or networking hardware, cabling, hubs, routers, switches or peripherals. Modification may include such practices as drilling through or disassembling furniture, walls, floors, carpet or trim, laying and removing cabling and devices including affixing cabling and devices to furniture, walls, floors, or trim, using nails, screws, staples, hangers, or plastic ties.
7. CLIENT grants Lifeline Voice and Data permission to download and/or install software on CLIENT's computer and/or network, including but not limited to, virus scanners, diagnosis and repair utilities, drivers, libraries, and software requested to be installed by CLIENT.
8. CLIENT grants Lifeline Voice and Data permission to install hardware in CLIENT's computer and/or network, including but not limited to, memory chips, processor chips, cooling fans, batteries, hard drives, tape drives, storage devices, modem and communication devices, audio and video cards, network interface cards, hubs, routers, switches, printers, scanners, cables, and any other hardware requested to be installed by CLIENT.
9. Lifeline Voice and Data strongly recommends that CLIENT safeguard critical data by backing up said data prior to any services performed by Lifeline Voice and Data. CLIENT is responsible for any backup, archiving, or protective storage as well as restoration if required, of CLIENT's data.